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PMB Number: 180119-1	Contact: Chris Fuhrmann
Date: January 19, 2018	Telephone: 678-292-2049
Product: Endura and Logic chargers, KW4 versions / compatibility with Kenwood IS batteries.	Email: chris@powerproducts.com
Description: TWC and EC chargers with TWP-KW4 / TWP-KW4-D pods and LEVCA-KW4 in-vehicle charger do not fully charge certain Kenwood IS batteries (KNB-41NC, KNB-50NC and KNB-72LC).	

Overview

Power Products has determined that our TWC and EC chargers with TWP-KW4 / TWP-KW4-D pods do not fully charge certain Kenwood IS batteries, including KNB-41NC, KNB-50NC and KNB-72LC. The issue is the same for LEVCA-KW4. Engineering is researching a solution for the “KW4” chargers and also investigating compatibility of all Kenwood IS batteries with other Endura and Logic chargers.

Note: Endura EC-KSC32 is compatible with KNB-50NC, but other IS batteries have not been tested. The EC-KSC32 is a low profile, single unit desktop charger. This product is sold selectively and not intended as a replacement for TWC1 or EC1. Please let us know if you have interest in this item.

Customer Impact

Since the number of IS battery users is relatively small, we do not believe this issue will significantly impact charger sales. Please let us know if you have customers that are currently impacted by this issue or have potential sales opportunities that would be lost.

Key Dates

A follow-up report on compatibility of Endura / Logic chargers with all Kenwood IS batteries should be available in approximately 30 days.

If you have additional questions, please contact Chris Fuhrman (contact information above).